



The Physician Gap inflates cost. What employers can do about it.

WHAT EXACTLY IS THE PHYSICIAN GAP?

A fragmented system with health disparities and nationwide physician shortage makes it tough to access and coordinate care. Employees wait weeks— leading to high costs and lagging outcomes.

26+
days to see
a doctor ^[1]



8.5%
increase in employer
healthcare costs
this year ^[2]



1/3 don't have a primary care provider ^[3]

CLOSE THE GAP WITH ACCOLADE

By focusing on doctor-member relationships, Accolade's Physician-led Advocacy closes gaps in access, care coordination, health equity, and data connectivity. Employees experience integrated, high-quality, whole-person healthcare.



80%
same day Care visits*

50 states have access to online care, 365 days a year

4%
overall employer savings*

24/7
Care Team support

41%
of Accolade members establish ongoing care*

3500+
conditions treatable online –
anytime, anywhere



Discover Physician-led Advocacy

* Representative customer data
[1] <https://www.washingtonpost.com/wellness/2023/10/30/medical-appointments-avoiding-long-waits/>
[2] <https://www.reuters.com/world/us/us-employers-see-biggest-healthcare-cost-jump-decade-2024-2023-09-20/>
[3] <https://www.nachc.org/usa-today-a-third-of-americans-dont-have-a-primary-care-provider-according-to-nachc-report/>